

2020 Upper Arlington Pool Season Overview

Updated June 4, 2020

The Upper Arlington Parks & Recreation Department will open the Tremont and Devon pools this summer under a different format, due to COVID-19. Open Swim will be available in two-hour sessions, with a capacity limit of 100 people per session for each location. There will be a 30-minute break between each session for cleaning and disinfection.

Because of the modified format, season passes cannot be purchased since customers will not have unlimited access to the facility. Residents must purchase a ticket for each session they wish to attend, with a limit of one session per day per person. Because of the limited capacity, sessions are only available to residents of Upper Arlington, which is defined as anyone that lives or works within the City limits. All ticket sales will be conducted online, and sessions can be purchased up to seven days in advance, beginning at Noon each day.

Swim Lessons, Early Bird Lap Swim and Aqua Fitness activities will occur prior to the Open Swim sessions. Water Walking will be available during Open Swim. Registration for these programs is separate from Open Swim. An Adults Only session is scheduled for 11:30 am–1:30 pm every day at Devon Pool.

PLEASE NOTE: It may be necessary to make modifications to our pool operations and programming schedule, based on changes in operational requirements from the Centers for Disease Control (CDC), the Ohio Department of Health (ODH) or Franklin County Public Health (FCPH), and/or as we evaluate our operations.

Guest Guidelines

- Stay home if you are sick or do not feel well
- Use social distancing and maintain at least six feet between individuals in all areas of the pool or aquatic center
- Do not swim or gather in groups of more than 10
- Wear a mask or face covering when on the pool deck, entering buildings, or interacting near other pool guests. Masks should be removed prior to swimming, as wet masks can cause breathing difficulties

Opening Dates

- **Tremont Pool:** Friday June 12
- **Devon Pool:** Monday June 15

Register for your session at parks.uaoh.net.
Registration is available up to seven days in advance.



Open Swim Admission Details – parks.uaoh.net

- Guests must register for the date and time they wish to attend
- Registration is available at parks.uaoh.net
- **Cost:** \$7 per session per person
 - Free for ages 2 years & under but a reservation is still required due to capacity limits
- Open Swim sessions are limited to one session per day per person
- Guests will receive a ticket for each purchase with their receipt. This ticket must be brought to the facility (on a mobile device or paper) to be redeemed on the day of your visit.
- Ages 14 years and older can be admitted without a parent or guardian and can bring younger siblings or children for whom they are the caregiver.

UA Community Foundation Recreation Scholarship Fund

Financial assistance for pool admission fees is available through the Upper Arlington Community Foundation's Recreation Scholarship Fund, available while funds last.

Visit www.uacommunityfoundation.com to obtain a coupon code or to learn how to contribute to this fund.

Programs

Early Bird Lap Swim

- Guests must register for the date and time they wish to attend
- Registration is available at parks.uaoh.net
- Reservations for lap lanes are available for 30-minute sessions
- **Cost:** \$2 per session
- Guests may reserve two consecutive sessions per day
- Lane reservations are limited to one person per lane.
- Guests will receive a ticket for each purchase with their receipt. This ticket must be brought to the facility (on a mobile device or paper) to be redeemed on the day of your visit.

Swim Lessons

Safesplash will conduct swimming lessons as scheduled. Session 1 will occur at their Sawmill Road location. Sessions 2 through 4 will occur at Tremont Pool and Devon Pool. Lessons that had been scheduled for the Reed Road Water Park will be held at Tremont Pool and Devon Pool. Registration is available at [SafeSplash](https://safesplash.org).

Aqua Fitness

Water aerobics classes are available through the Adult Recreation program section on our website, at parks.uaoh.net.

**Register for your session at parks.uaoh.net.
Registration is available up to seven days in advance.**



City of Upper Arlington

Pool Operations

Deck Rules

- Minimal deck furniture available to assist those in need
- Guests may bring their own chairs or towels and set-up in areas distanced from other guests
- Guests may bring their own food and beverage. No glass bottles, no alcohol.
- Deck and grass areas – markers will be placed in 10' sections to assist families in determining appropriate spacing
- Deck monitors will be used to enforce social distancing between guest groups

Pool Water Rules

- Visual markers will be used to mark 10' spacing to allow room for swimmers to maintain distance from other families in the pool water
- Deck monitors will be used to enforce social distancing in the pool
- Guests do not need to wear masks during pool use
- Pool entry and exit from the zero-depth area to avoid using ladders is encouraged (Tremont Pool)
- A 10' buffer area around the pool will serve as a patron walk area, (i.e. sitting in these areas is discouraged)

Entry and Exit

- Separate guest entrances and exits will be used for one-way traffic flow
- Guests may arrive no earlier than 10 minutes prior to the start of a session; designated markings and stanchions will be used to guide proper social distancing while waiting in line
- Passes will be scanned while customers wait in line to allow efficient entry and maintain social distancing
- Guests to leave promptly once their session time has expired

Sanitization Procedures

- Pool water quality will meet optimal levels at all times, as determined by the CDC and the FCPH, with testing as stipulated
- Cleaning and disinfection of common surfaces and touch points will take place between each two-hour session (entry/exit gates, pool railings, etc.)
- Cleaning and disinfection of restrooms will take place between each two-hour session

Pool Amenities

- **Tremont Pool**
 - ***Diving Board*** – open
 - ***Climbing Wall, Lilly Pad*** – closed due to potential for contamination on apparatus
- **Devon Pool**
 - ***Toddler Pool*** – open, limited number of patrons allowed at one time
 - ***Diving Well*** – open with normal diving restrictions requiring person to exit pool before next diver enters

Restrooms

- Public restrooms available and equipped with multiple toilets and sinks (some are ADA compliant)
- Lockers and showers are not available

**Register for your session at parks.uaoh.net.
Registration is available up to seven days in advance.**



Personal Items

- Swimmers to use their own goggles, swim caps, towels, etc.
- No water toys permitted
- A Lost & Found collection will not be kept

2020 Pool Schedule**Tremont Pool****Monday-Thursday**

Time	Type	Fee
6:30-10 am	Early Bird Lap Swim	\$2 per reservation
9-10:50 am	Lessons	
11:30 am-1:30 pm	Open Swim	\$7 per reservation
2-4 pm	Open Swim	\$7 per reservation
4:30-6:30 pm	Open Swim	\$7 per reservation
7-9 pm	Open Swim	\$7 per reservation

Friday

Time	Type	Fee
6:30-10 am	Early Bird Lap Swim	\$2 per reservation
11:30 am-1:30 pm	Open Swim	\$7 per reservation
2-4 pm	Open Swim	\$7 per reservation
4:30-6:30 pm	Open Swim	\$7 per reservation
7-9 pm	Open Swim	\$7 per reservation

Saturday

Time	Type	Fee
8-11 am	Early Bird Lap Swim	\$2 per reservation
11:30 am-1:30 pm	Open Swim	\$7 per reservation
2-4 pm	Open Swim	\$7 per reservation
4:30-6:30 pm	Open Swim	\$7 per reservation
7-9 pm	Open Swim	\$7 per reservation

Sunday

Time	Type	Fee
11:30 am-1:30 pm	Open Swim	\$7 per reservation
2-4 pm	Open Swim	\$7 per reservation
4:30-6:30 pm	Open Swim	\$7 per reservation
7-9 pm	Open Swim	\$7 per reservation

Register for your session at parks.uaoh.net.
Registration is available up to seven days in advance.



Devon Pool

Monday-Thursday

Time	Type	Fee
9-10:50 am	Lessons	
11:30 am-1:30 pm	Adult Open Swim	\$7 per reservation
2-4 pm	Open Swim	\$7 per reservation
4:30-6:30 pm	Open Swim	\$7 per reservation
7-9 pm	Open Swim	\$7 per reservation

Friday

Time	Type	Fee
11:30 am-1:30 pm	Adult Open Swim	\$7 per reservation
2-4 pm	Open Swim	\$7 per reservation
4:30-6:30 pm	Open Swim	\$7 per reservation
7-9 pm	Open Swim	\$7 per reservation

Saturday & Sunday

Time	Type	Fee
11:30 am-1:30 pm	Adult Open Swim	\$7 per reservation
2-4 pm	Open Swim	\$7 per reservation
4:30-6:30 pm	Open Swim	\$7 per reservation
7-9 pm	Open Swim	\$7 per reservation

Frequently Asked Questions

Admission

Who qualifies as a resident?

A resident is defined as anyone that lives or works in Upper Arlington. Guests may be asked to submit a copy of a utility bill, lease, deed, paycheck or tax record.

Will pool passes be available this year?

No. Due to the COVID-19 safety measures necessary for this year's pool operations, admission is limited to two-hour Open Swim sessions. All persons who purchased pool passes have been issued refunds.

How will I be able to purchase admission to the pool?

Admission must be purchased via the City's RecTrac registration system, at **parks.uaoh.net**. Residents must have purchased their admissions tickets before arrival. Two-hour sessions will be available for purchase up to seven days in advance. To ensure fair access to the limited number of admissions, every day new sessions will become available for purchase a week out.

**Register for your session at parks.uaoh.net.
Registration is available up to seven days in advance.**



What age can my child attend the pool without an adult?

Youth aged 14 years or older may attend unaccompanied and may bring siblings or other children under 14 years of age for whom they are the caretaker.

Do children ages two years and under need to register for a pool session?

Yes, all those attending must register and have a ticket. These admissions are free.

Will patron aides need to register for a session?

Aides that are assisting a guest with special needs do not need to pay for a session; only the guest will pay for a ticket. The aide or patron should contact the pool office to reserve a spot in the session.

Will there be any swimming times available for adults only?

Adult only (ages 18 years & above) swim time will be from 11:30 am-1:30 pm at Devon Pool.

How will the resident requirement be administered for shared families and babysitters where an adult may not be an Upper Arlington resident? What about guests of a resident?

All persons purchasing admission tickets for the pools must have an Upper Arlington home address in RecTrac. Babysitters and nannies can be added in RecTrac under the resident's account. Custodial parents that do not reside in UA but have children living in UA, have two options: 1) they can be added to the same RecTrac account as the child; 2) they can contact the Parks Office at 614-583-5300 or parks@uaoh.net to make arrangements. Due to residency restrictions, non-custodial family members and friends visiting UA will not be able to visit our pools this summer.

Will I be able to get a refund for the entry tickets that I purchase?

If the pool is closed due to inclement weather, or if the pool has to close with more than 60 minutes left in a session, patrons will be able to receive a refund as a credit on their household accounts to use toward a future admission or recreation program. Residents should note that the pools are often open in situations where the weather is overcast or cooler, and in those situations, refunds will not be granted. The City may close the pool based on the weather forecast for the day. Guests can contact the Pool Office for a refund if they are not able to attend a session due to illness.

If my plans change and I am not able to visit the pool for the session day I purchased a ticket, can I get a refund?

All tickets are non-refundable unless the pool does not open for a session or closes with 60 minutes or more left in the session.

If I sign up for two consecutive sessions, will I be required to leave the pool and re-enter between the swimming sessions?

Currently, patrons are only permitted to attend one session per day to allow more residents the opportunity to swim. However, if a customer participates in lap swimming or swim lessons and then plans to attend the next open swim session, they will need to leave the facility and re-enter. Between each swim session staff will be cleaning and disinfecting the pools and restrooms. In order to ensure that this process is completed thoroughly and safely, patrons must exit the facility.

**Register for your session at parks.uaoh.net.
Registration is available up to seven days in advance.**



Safety

What is required to check a patron's health and wellness when entering the facility?

At the time a guest purchases a session ticket, they will be asked a series of COVID-19 symptom questions. Guests are encouraged to stay at home if they are sick or not feeling well. Guests can contact the Pool Office for a refund if they are not able to attend a session due to illness.

Will masks be required to enter the pools?

Yes. The City is requiring the use of masks for anyone aged 3 years and older when entering the pool facility and while on the pool deck where social distancing cannot be maintained. Masks should not be used in the water.

Pool Operations

How will the two-hour session be structured? Will there be rest periods?

The entire two-hour session will be available for open swimming without a rest break.

Will friends be allowed to play together?

No. Patrons that are not from the same family will be expected to maintain social distancing both in and out of the pool. Pool Staff will be enforcing this distancing in order to protect the health and safety of the public.

What things can I bring with me to the pool?

Patrons can bring their own chairs, goggles, towels and food and drink (no alcohol or glass). Pool furniture will not be available for public use, except in situations where chairs are medically necessary for patrons with physical limitations. Additionally, pool toys are not allowed.

Is it safe for a lifeguard to rescue swimmers due to COVID-19?

The person being rescued is in need of life-threatening response procedures, which may include mouth-to-mouth resuscitation. Lifeguards are equipped with one-way valves in CPR masks, which prevents the transmission of fluids from the person being rescued to the lifeguard. If it is determined that a lifeguard experiences COVID-19 symptoms after conducting one or more rescues, we will contact the family of any person this employee rescued with in a 14-day period and will follow up regularly to see if they begin to experience any COVID-19 symptoms, while keeping our employee(s) informed.

Programs

Will there be swim lessons this summer?

Yes, starting in early June. The first Safesplash session will be held June 8-18 at their Dublin facility. Session 2 (June 22–July 2), Session 3 (July 13-23), and Session 4 (July 27–August 4) will be held at either Tremont or Devon pools. All Reed Road Water Park lessons will be moved to Devon or Tremont. All registrations, transfers and refund requests are handled directly thru [SafeSplash](https://www.cityofupperarlington.net/safesplash).

Will there be a Swim Team this year?

No, unfortunately due to capacity limitations at the pool this year, there will not be a swim team.

**Register for your session at parks.uaoh.net.
Registration is available up to seven days in advance.**



Will early morning lap swimming be available?

Yes, we plan to continue our community's tradition of early morning lap swimming at Tremont Pool. Lane reservations are available for 30-minute sessions at \$2 each; customers can reserve two consecutive sessions. Reservations can be made up to seven days in advance. Early morning lap swimming is restricted to one person per lane to maintain the required distancing between swimmers. During Open Swim sessions, lanes are available and families can share a lane.

*Pool Amenities***What amenities will not be available at the Devon and Tremont pools?**

The climbing wall and lily pad features at Tremont Pool will not be available. All amenities will be available at Devon Pool.

Will the snack bar be open?

No, the snack bar will be closed at both pools this year.

Can I rent the pool or the Tremont shelter?

No, unfortunately due to State limitations and capacity limitations we are not be offering rentals this year.

*Additional Information***Who should I contact if I have additional questions?**

Staff is closely monitoring e-mail that is sent to parks@uaoh.net. Additionally, you can call 614-583-5300.

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